

US ARMY GARRISON ANSBACH PHONE DIRECTORY



Army Community Service

TRANSPORTATION GUIDE

SPRING 2012

Dear Community Member,

Thank you for picking up your copy of our Phone Directory and Transportation Guide, brought to you by Family & MWR and Army Community Service. Inside you will find a listing of the most important phone numbers and locations for our community, including Barton Barracks, Bismarck Kaserne, Bleidorn Housing Area, Shipton Barracks and Storck Barracks. Also inside this booklet, you'll find the ACS Transportation Guide with valuable information on getting around the area using public transport.

If you have any questions, please feel free to contact us via email:
Family & MWR: usarmy.ansbach.imcom-europe.list.mwr-marketing@mail.mil or Army Community Service: askACS@eur.army.mil

Thank you,
Your Family & Morale,
Welfare & Recreation

Emergency Numbers:



Fire: Dial 117
FROM A CIVILIAN LINE:
09802.83.117



Ambulance: Dial 116
FROM A CIVILIAN LINE:
09802.83.116



Police: Dial 114
FROM A CIVILIAN LINE:
09802.83.114

German Emergency Numbers:

German Police (Polizei): 110
Fire Station (Feuerwehr): 112
Ambulance (Rettungsdienst): 112

AAFES Human Resources Office
Bldg. #5825, Katterbach
CIV 09802-80578 | DSN

ACS
(Please see Army Community Service)

Ambulance
(Please see Emergency Services)

American Red Cross
Katterbach
Bldg. #5817, Katterbach
CIV 09802-83-2136 / DSN 467-2136
Storck
Bldg. #6510, Storck
CIV 09841-83-4483 / DSN 467-4483

Ansbach Elementary School
Bldg. #5507, Katterbach
CIV 09802-7657 / DSN 467-2628

Ansbach Middle/High School
Bldg. #5924, Katterbach
CIV 09802-83-2808 / DSN 467-2808

Anthony's Pizza
Bldg. #6528, Storck
CIV 09841-83-4425 / DSN 467-4425

Army Career and Alumni Program (ACAP)
Bldg. #5818, Katterbach
CIV 09802-83-3312 / DSN 467-3312

Army Community Service
Katterbach Referral Desk
Bldg. #5817A, Katterbach
CIV 09802-83-2883 / DSN 467-2883
Storck Referral Desk
Bldg. #6510, Storck
CIV 09841-83-4555 / DSN 467-4555

Army Continuing Education Services (ACES)
Katterbach
Bldg. #5817, Katterbach
CIV 09805-83-2817 / DSN 467-2817
Storck
Bldg. #6503, Storck
CIV 09841-83-4750 / DSN 467-4750

Army Lodging Ansbach
Bldg. #8152, Urlas
CIV 09802-83-7014 / DSN 467-7014

Arts & Crafts Center
Bldg. #5262, Barton
CIV 09811-83-7627 / DSN 468-7627

Automotive Salvage Yard
Bldg. #5839, Katterbach
CIV 09802-83-2753 / DSN 467-2753

Automotive Skills Center
Barton
Bldg. #5262, Barton
CIV 09811-83-7662 / DSN 468-7662
Storck
Bldg. #6541, Storck
CIV 09841-83-4608 / DSN 467-4608

Barber Shop
Katterbach
Bldg. #5817, Katterbach
CIV 09802-1270
Storck
Bldg. #6528, Storck
CIV 09841-40-3778

Beauty Salon
Katterbach
Bldg. #5817, Katterbach
CIV 09802-8947
Storck
Bldg. #6528, Storck
CIV 09841-40-3778

Behavioral Health Clinic
Bldg. #5083, Bleidorn
CIV 09811-83-7811 / DSN 468-7811

Better Opportunities for Single Soldiers (BOSS)
Bldg. #5845, Bismarck
CIV 09802-83-2921 / DSN 467-2921

Bowling Center
Katterbach Bowling & Strike Zone
Bldg. #5509, Katterbach
CIV 09802-83-2638 / DSN 467-2638
Storck Bowling & Primo's
Bldg. #6508, Storck
CIV 09841-83-4530 / DSN 467-4530

Burger King
Bldg. #5988, Katterbach
CIV 09802-691

Car Care Center
Bldg. #5903, Bismarck
CIV 09802-95-3868 / DSN 467-3305

Central Enrollment and Registration
(Please see Parent Central Services)

A

B

PHONE DIRECTORY

PHONE DIRECTORY

Central Issue Facility (CIF)
 Barton
 Bldg. #5264, Barton
 CIV 09811-83-7691 / DSN 468-7691
 Storck
 Bldg. #6541, Storck
 CIV 09841-83-4567 / DSN 467-4567

Chapel
 Katterbach
 Bldg. #5819, Katterbach
 CIV 09802-83-2785 / DSN 467-2785
 Storck
 Bldg. #6643 & #6650, Storck
 CIV 09841-83-4642 / DSN 467-4642

Child Development Center (CDC)
 Katterbach
 Bldg. #5984, Katterbach
 CIV 09802-83-2828 / DSN 467-2828
 Storck
 Bldg. #6686, Storck
 CIV 09841-83-4821 / DSN 467-4821

Child, Youth and School Services Administration
 Bldg. #5259, Barton
 CIV 09811-83-7307 / DSN 468-7335

Civilian Personnel Advisory Center
 AF-Appropriated Funds Positions
 Bldg. #5254, Barton
 CIV 09811-83-7897 / DSN 468-7897
 LN- Local National Employment Positions
 Bldg. #5254, Barton
 CIV 09811-83-7897 / DSN 468-7897
 NAF-Non-Appropriated Funds Positions
 Bldg. #5254, Barton
 CIV 09811-83-7822 / DSN 468-7822

CMR
 (Please see Community Mail Room)

Commissary
 Katterbach
 Bldg. #5805, Katterbach
 CIV 09802-83-2145 / DSN 467-2145
 Storck
 Bldg. #6509, Storck
 CIV 09841-8796 / DSN 467-4717

Community Bank
 Katterbach
 Bldg. #5824, Katterbach
 CIV 09802-95-030 / DSN 467-2122
 Storck
 Bldg. #6532, Storck
 CIV 09841-8791 / DSN 467-4540

Community Library
 Bleidorn
 Bldg. #5083, Bleidorn
 CIV 09841-83-1740 / DSN 468-1740
 Storck
 Bldg. #6503, Storck
 CIV 09841-83-4675 / DSN 467-4675

Community Mail Room
 CMR 416, Storck Barracks
 Bldg. #6508, Storck
 CIV 09841-83-4592 | DSN 467-4592
 CMR 417, Shipton Kaserne
 Bldg. #8002, Shipton
 CIV 09802-83-2467 / DSN 467-2467
 CMR 454, Katterbach Kaserne
 Bldg. #5817B, Katterbach
 CIV 09802-83-2818 / DSN 467-2818
 CMR 463, Barton Barracks
 Bldg. #5280, Barton
 CIV 09811-83-7664 / DSN 468-7664

CPAC
 (Please see Civilian Personnel Advisory Center)

Criminal Investigation Division (CID)
 Bldg. #5817D, Katterbach
 CIV 09802-83-2485 / DSN 467-2485

Customs
 Bldg. #5254, Barton
 CIV 09811-83-7842 / DSN 468-7842

CYSS or CYS
 (Please see Child, Youth and School Services)

DEERS
 (Please see ID Card & DEERS Facility)

Dental Clinic
 Katterbach
 Bldg. #5810, Katterbach
 CIV 09802-83-2806 / DSN 467-2806
 Storck
 Bldg. #6546, Storck
 CIV 09841-83-4500 / DSN 467-4500

DFAC
 (Please see Dining Facility)

Dining Facility
 Katterbach
 Bldg. #5814, Katterbach
 CIV 09802-83-2179 / DSN 467-2179
 Storck
 Bldg. #6628, Storck
 CIV 09841-83-4495 / DSN 467-4495

Directorate of Family & MWR Administration
 Bldg. #5259, Barton
 CIV 0981-183-7305 / DSN 468-7305

Directorate of Human Resources
 Bldg. #5253, Barton
 CIV 0981-183-7730 / DSN 468-7730

Directorate of Public Works
 Self-Help, Katterbach
 CIV 09802-83-2149 / DSN 467-2149
 Self-Help, Storck
 CIV 09841-83-4666 / DSN 467-4666
 Work Order & Repair Desk, Ansbach
 CIV 09802-83-2133 / DSN 467-2133
 Work Order & Repair Desk Emergency Line
 CIV 09802-83-2115 / DSN 467-2115
 Work Order & Repair Desk, Storck
 CIV 09841-83-4622 / DSN 467-4622

DPW
 (See Directorate of Public Works)

Driver's Testing
 Katterbach
 Bldg. #5818, Katterbach
 CIV 09802-83-3700 / DSN 467-3700
 Storck
 Bldg. #6541, Storck
 CIV 09841-83-4997 / DSN 467-4997

Education Center
 Katterbach
 Bldg. #5818, Katterbach
 CIV 09802-83-2817 / DSN 467-2817
 Storck
 Bldg. #6503, Storck
 CIV 09841-83-4750 / DSN 467-4750

Emergency Services
 Fire (Emergency)
 CIV 09802-83-117 / DSN 117
 Fire Station, Katterbach
 Bldg. #5809, Katterbach
 CIV 09802-83-2822 / DSN 467-2822
 Fire Station, Storck
 Bldg. #6505, Storck
 CIV 09841-83-4835 / DSN 467-4835

Medical (Emergency)
 CIV 09841-83-116 / DSN 116

Military Police
 CIV 09841-83-114 / DSN 114

Enterprise Car Rental
 Katterbach
 CIV 09802-363
 Storck
 CIV 09841-68-7610

Exchange New Car Sales
 CIV 09802-1714

Fire
 (Please see Emergency Services)

Fitness Center
 (Please see Physical Fitness Center)

Flight Simulator
 Bldg. #6658, Storck
 CIV 09841-83-4593 / DSN 467-4593

Four Seasons
 (Please see Pxtra)

Gas Station
 Katterbach
 Bldg. #5907, Bismarck
 CIV 09802-95-3868 / DSN 467-3305
 Storck
 Bldg. #6645, Storck
 CIV 09841-683-123 / DSN 467-4426

Gyms
 (Please see Physical Fitness Center)

Health Clinic
 Katterbach
 Bldg. #5810, Katterbach
 CIV 09802-83-3398 / DSN 467-3398
 Storck
 Bldg. #6620, Storck
 CIV 09841-83-4512 / DSN 467-4512

H

Housing Office

Katterbach
Bldg. #5843D, Bismarck
CIV 09802-83-3415 / DSN 467-3415
Storck
Bldg. #6516, Storck
CIV 09841-83-4523 | DSN 467-4523

IACS

(Please see Installation Access Control Office)

ID Card & DEERS Facility

Bldg. #5818, Katterbach
CIV 09802-83-3448 / DSN 467-3448

In-Out Processing

Bldg. #6516, Storck
CIV 09841-83-4737 / DSN 467-4737

Installation Access Control Office

Bismarck
Bldg. #5843A, Bismarck
CIV 09802-83-3866 / DSN 467-3866
Katterbach
Bldg. #5818, Katterbach
CIV 09802-83-3315 / DSN 467-3315
Storck
Bldg. #6518, Storck
CIV 09841-83-4727 / DSN 467-4727

JAG

(Please see Judge Advocate General)

Judge Advocate General

Bldg. #5817, Katterbach
CIV 09802-83-2103 / DSN 467-2103

Kantine

Bldg. #5843, Bismarck
CIV 09802-83-2101 / DSN 467-2101

Legal Assistance

Katterbach
Bldg. #5817, Katterbach
CIV 09802-83-2103 / DSN 467-2103
Storck
Bldg. #6506, Storck
CIV 09841-83-4576 / DSN 467-4576

Library

(Please see Community Library)

Medical Emergency

(Please see Emergency Services)

Military Clothing Sales

Katterbach
Bldg. #5822, Katterbach
CIV 09802-1624 / DSN 467-2515
Storck
Bldg. #6508, Katterbach
CIV 09841-83-4636 / DSN 467-4636

Military Police

Bldg. #5843, Bismarck
CIV 09802-83-3856 / DSN 467-3856
Ansbach Road Conditions
CIV 09802-83-3882 / DSN 467-3882
Emergency
CIV 09802-83-114 / DSN 114

Movie Theater

Katterbach
Bldg. #5844, Bismarck
CIV 09802-83-1790
Storck
Bldg. #6641, Storck
CIV 09841-83-4546 / DSN 467-4546

Nail Salon

CIV 09802-8947

New Car Sales

(Please see Exchange New Car Sales)

Outdoor Recreation

Bldg. #5807, Katterbach
CIV 09802-83-3225 / DSN 467-3225

Parent Central Services (formerly CER)

Katterbach
Bldg. #5818, Katterbach
CIV 09802-83-2533 / DSN 467-2533
Storck
Bldg. #6510, Katterbach
CIV 09841-83-4880 / DSN 467-4880

Passport Office

Bldg. #5818, Katterbach
CIV 09802-83-3456 / DSN 467-3456

Physical Fitness Center

Katterbach
Bldg. #5805, Katterbach
CIV 09802-83-2771 / DSN 467-2771
Storck
Bldg. #6504, Storck
CIV 09841-83-4582 / DSN 467-4582

Police

(Please see Emergency Services)

Post Office

Katterbach
Bldg. #5817D, Katterbach
CIV 09802-83-2541 | DSN 467-2740
Storck
Bldg. #6510, Storck
CIV 09841-83-4706 / DSN 467-4706

PX

(Please see The Exchange)

PXtra

Katterbach
Bldg. #5825, Katterbach
CIV 09802-958410
Storck
Bldg. #6508, Storck
CIV 09841-83-4561 / DSN 467-4561
Rainbow Elementary School
Bldg. #5308, Barton
CIV 09811-5984 / DSN 468-7806

Red Cross

(Please see American Red Cross)

Reel Time Theaters

(Please see Movie Theater)

Re-Enlistment

Katterbach
Bldg. #5814, Katterbach
CIV 09802-83-2506 / DSN 467-2506
Storck
Bldg. #6506, Storck
CIV 09841-83-4741 / DSN 467-4741

Road Conditions

CIV 09802-83-3882 / DSN 467-3882
or <http://bavaria.afneurope.net>

SAS

(Please see School Age Center)

SATO Travel Agency

Bldg. #5817, Katterbach
CIV 09802-95020 / DSN 467-2633

School Age Center (formerly SAS)

Katterbach
Bldg. #5515, Katterbach
CIV 09802-83-2632 / DSN 467-2632
Storck
Bldg. #6706, Storck
CIV 09841-83-4733 / DSN 467-4733

Self Help

(See Directorate of Public Works)

Service Credit Union

Bldg. #5823, Katterbach
CIV 09802-8680 / DSN 467-2556

Shoppette

Katterbach
Bldg. #5825, Katterbach
CIV 09802-95-8430 / DSN
Shipton
Bldg. #8003, Shipton
CIV 09802-1200 / DSN
Storck
Bldg. #6645, Storck
CIV 09841-683-123 / DSN 467-4426

Storck Community Activity Center

Bldg. #6510, Storck
CIV 09841-83-4555 / DSN 467-4555
Recreation Center, 3rd Floor
CIV 09841-83-4714 / DSN 467-4714

Storck Elementary School

Bldg. #6621, Storck
CIV 09841-83-4731 / DSN 467-4631

Subway

Katterbach
Bldg. #5988, Katterbach
CIV 09802-83-2816
Storck
Bldg. #6528, Storck
CIV 0163-767-5648

Tax Assistance Center

(Please see Legal Assistance)

Tax Relief Office (VAT Forms)

Katterbach
Bldg. #5845, Bismarck
CIV 09802-83-1780 / DSN 467-1780
Storck
Bldg. #6510, Storck
CIV 09841-83-4553 / DSN 467-4553

Terrace Playhouse

Bldg. #5091, Bleidorn
CIV 09811-83-7636 / DSN 468-7636

P

Q

R

S

T

The Exchange (PX)

Bismarck
Bldg. #48538, Bismarck
CIV 09802-95850
Storck
Bldg. #6528, Storck
CIV 09841-83-4551 / DSN 467-4551

Thrift Shop

Katterbach
Bldg. #5987, Katterbach
CIV 09802-83-2534 / DSN 467-2534
Storck
Bldg. #6541, Storck
CIV 09841-83-4637 / DSN 467-4637

TKS Shop (Cable, Internet, Phone)

Katterbach
Bldg. #5817, Katterbach
CIV 09802-95-7405
Storck
Bldg. #6508, Storck
CIV 09841-68620

Towing Services

(Please see Automotive Salvage Yard)

VAT Forms

(Please see Tax Relief Office)

Vehicle Inspection

Storck
Bldg. #6541, Storck
CIV 09841-83-4997 / DSN 467-4997
Barton
Bldg. #5261, Barton
CIV 09811-83-7759 / DSN 468-7759

Vehicle Registration

Barton
Bldg. #5254, Barton
CIV 09811-83-7892 / DSN 468-7892
Storck
Bldg. #6541, Storck
CIV 09841-83-4248 / DSN 467-4248

Veterinarian Services

Franken
Bldg. #25, Franken
CIV 09802-83-3179 / DSN 467-3179

Von Steuben Community Activity Center

Bldg. #5848, Bismarck
CIV 09802-83-2930 / DSN 467-2930

Welcome Center

Katterbach
Bldg. #5818, Katterbach
CIV 09802-83-3289 / DSN 467-3289

Women, Infants, Children (WIC)

Bleidorn
Bldg. #5090, Bleidorn
CIV 09811-83-7739 / DSN 468-7739
Storck
Bldg. #6510, Storck
CIV 09841-83-4601 / DSN 467-4601

Work Orders & Repair Desk

(See Directorate of Public Works)

Yellow Ribbon Room

Katterbach
Bldg. #5817, Katterbach
CIV 09802-83-2553 / DSN 467-2553
Storck
Bldg. #6510, Storck
CIV 09841-183-4555 / DSN 467-4555

Transportation Information:



Example of an Ansbach Bus stop. This stop is located at one of the two main bus stations downtown: the Schlossplatz.

Buses in the Ansbach Community:

Tips on the Ansbach Bus System:

- The Liniennetzplan (bus schedule) is located at all bus stops.
- There are two main bus stations: Schlossplatz (across the street from the Orangerie) and Bahnhof (train station).
- A one-way trip currently costs 1,20€. Have correct change if possible. You have one hour to complete your travel in the same direction, regardless of how many times you transfer buses. You must buy a return ticket when you change directions.
- German buses are extremely punctual. Buses will not stop unless scheduled to stop at that time.
- If there are seats available in the back section, please use them unless you have a stroller or large item with you.
- If you plan to ride the bus often, a multiple ticket card is more economical than a one-way fare. Tickets can be purchased at the Bahnhof or from the drivers.
- If your ticket does not have the date and time printed on it, you must validate it in the orange time box on the bus! Failure to do so can result in an on-the-spot fine.
- Children under age 6 ride for free. Children over 6 receive a discounted ticket. Restrained dogs (in a carrier or on a leash) are permitted, but the driver may charge a fee based on the size of the animal.

Buses for Popular Destinations:

- #751 – includes stop for Katterbach Kaserne (Outside the Bismarck Gate on B-14)
- #762 or #736 – includes stop for “Wasserturm” (Outside Bleidorn Housing – walk to the stoplight and turn right)
- #753 -- includes stop for “Fernmeldeturm” (Outside Barton Bks – opposite of Rewe)

To travel from Bleidorn or Barton to Katterbach, connect Bus #762/736 to #751 at Schlossplatz (downtown bus station)

Check out bus schedules and more online at: <http://www.vgn.de> (Click on the British flag for English)

Rail Travel in the Storck Community:

From Storck Barracks to Illesheim Train Station:

Exit the MP Gate from Storck Barracks, and take an immediate left (Westheimerstrasse).

Immediately after you cross the train tracks, turn left (opposite the Hair Salon).

Continue on until you pass Gasthof Dietz on your left, then make a left on Bahnhofstrasse. The station is at the end of this road.

Across from the platform, you can see Storck Barracks. A train coming from your right will take you to Bad Windsheim (one stop). The train coming from the left will take you to Steinach (for connections to Ansbach and Nürnberg).

The ticket machine on the platform is touch screen. Use it to purchase tickets or for train schedules and prices. You can translate the information by pressing twice on the English flag.

Plan your rail trip online: <http://www.bahn.de/i/view/USA/en/index.shtml>
Buy tickets, view schedules in English and check out discount tickets.

Taxis:

These taxi companies can travel on-post:

Taxi Ansbach: 0981-5005 or 0981-19410

Taxi Bad Windsheim (for Storck Bks): 09841-1642 or 09841-7200

Payment only in Euro. Drivers will not travel from one on-post location to another.

When calling the Taxi Dispatch, request a driver with a U.S. Installation Pass and provide the following details:

- Pick up point
- Your name and number
- Time of pick-up
- Number of passengers
- Destination

Notify the dispatcher:

- If traveling to the airport, number and size of luggage
- If you are taking a stroller



Renting a Car*:

Rates for one week range from approx. 89€ to 880€, based on size.

TIP: Ask rental companies about the cheapest deal! For example, a Smart Car for 29€ per day

Car Rental in Katterbach and Storck:
See "Enterprise Car Rental" in Phone Directory

Car Rental in Ansbach:
Sixt: 0180-5252525
Bandelstr.17
Hertz: 0981-9775297
Philipp Zorn Str. 18
OPEL: 0981-488580
Würzburger Landstr. 51
Europcar: 0981-9723510
Würzburger Landstr. 49
Muhr: 0981-488330
Rothenburger Str. 2



*For informational purposes only, does not imply endorsement by the US Government.



Renting a Bike:

Bikes are available for hire from Outdoor Recreation. Rates start from \$9 per day, weekly rates also available. Located on Katterbach, Bldg. 7807 (next to Military Clothing & Sales) CIV 09802-83-3225 /

Want to know more?
Army Community Service has the answers!

If you want to know more about getting around the Ansbach or Bad Windsheim area, stop in your local ACS for great information and tips. Our Travel section is always stocked with brochures and information about local tourist destinations, theme parks, and city features. Our friendly staff are here to serve you and to help you make your time in Germany the best it can be.

Katterbach ACS
09802.83 2883 / 467.2883
Storck ACS
09841.83 4555 / 467.4555

or email us any time at:
AskACS@eur.army.mil



